

What Changed on the UI

Inside the settings of the "How to play?" modal in the channel editor, we've renamed:

- "In the playback slot"
 - "One item" to "One page/item/media"
 - "Specific" to "Specific number of pages/items/media"
 - "All item" to "All contents/groups/media"
- "Item shuffle mode" to "Play pages of contents" (in case of *content type Channels*) or "Play" (in case of *sub channel type Channels*)
 - "Balanced" to "One page/sub channel item"
 - "Serial" to "All pages/groups"

Inside the settings of the "How to play?" modal in the sub channel editor, we've renamed:

- "Play elements of sub channels" to "Play"
 - "One item" to "One page/media"
 - "Specific" to "Specific number of pages/media"
 - "All item" to "All contents/media"

Affected Channel configurations

If you configured a Channel using:

- In the playback slot set to **All groups/contents/media**,
- and **Play pages/sub channels of contents/sub channel groups** (previously *Item shuffle mode*) set to **One page/sub channel** (previously *Balanced*) in the channel modal,
- or **Play** (previously *Play elements of sub channels*) to **One page/media** in the sub channel modal.

you may have experienced unintended playback sequences.

What Changed in the playback

The playback behavior changed in these ways:

- When **"In the playback slot"** was set to **"All contents"** (previously *All item*), and using contents with **"Play pages of contents"** (previously *Item shuffle mode*) with **"One page"** (previously *Balanced*):
 - It will only play the first page of each content before moving on to the next channel. Previously it played all pages of each content before moving on to following contents, so overall the entirety of the channel before moving on to following channels.
- When **"In the playback slot"** was set to **"Specific number of pages"**, and using contents with **"Play pages of contents"** (previously *Item shuffle mode*) with **"One page"** (previously *Balanced*):
 - It will only play the first page of the specific number of contents before moving on to the next channel. Previously after the first page it went on to play further pages of contents, until the specific number was met with the total pages played from the channel before moving on to the next channel.
- When **"In the playback slot"** was set to **"All groups"**, and using sub channels or multi-layer playlists with **"Play"** (previously *Item shuffle mode*) with **"One sub channel item"** (previously *Balanced*):
 - If using **"Play pages of contents"** with **"One page"** on the sub channel / top level playlist, it will only play the very first page of each sub channel group / top level playlist before moving on to the next channel. Previously it played the first pages of each sub channel / bottom level playlist, then moved on to further sub channels / playlists inside the same sub channel group / top level playlist and played the first pages of those too, then all the other pages of these items too, before moving on to the next channel.
 - If using **"Play elements of sub channels"** with **"All contents"** on the sub channel / top level playlist, at the start it works the same way as the above case, but once it played items from each channel, and continues with the first channel again, it will play the remaining pages of the first sub channel / bottom level playlist in the group it already played items from, and only move on to following groups when the first group of the channel is fully played.

- When "In the playback slot" was set to **"All groups"**, and using sub channels or multi-layer playlists with **"Play sub channels of sub channel groups"** (previously *Item shuffle mode*) with **"All sub channels"** (previously *Serial*):
 - If using **"Play elements of sub channels"** with **"One page"** on the sub channel / top level playlist, it will play the first pages of all sub channels / playlists, move on to the next channel to do the same, then return to the first channel to play any following pages. Previously it played the first pages in each sub channel / bottom level playlist, then each following page from these, then moved on to following sub channel groups / top level playlists, and finally moved to following channels.
 - If using **"Play elements of sub channels"** with **"All contents"** on the sub channel / top level playlist, the playback didn't change.

If the new behavior seems unexpected or incorrect, try setting all options to "All item"

What's Fixed

The upcoming release fixes the intended behavior. Channels will now correctly play the configured number of items in sequence, respecting group boundaries and playback modes as expected.

No Further Changes Expected

With this fix, the Channel engine is now considered stable and complete. Going forward, **no major changes or further bug fixes are expected** in how playback logic works. Everything should function correctly based on the current configuration options.

We appreciate your patience and your continued trust in Wallboard. If you have any questions or need help with your setup, our support team is always here to help.